



Amie Benedict

President, Diversified Commercial Solutions
Aetna/Meta Executive Sponsor,
Aetna®

About

Amie Benedict is President of Diversified Commercial Solutions at Aetna, a CVS Health Company. As the P&L leader, she is responsible for the growth and innovation of Aetna's specialty lines of business which entails Dental, Vision, Supplemental Health, Third Party Administration (TPA), Student Health, International and Federal Plans.

Prior to joining Aetna last November, Amie spent 22 years at Cigna in multidisciplinary roles of increasing responsibility, and she is a graduate of their Financial Executive Leadership Development Program. She was most recently SVP, Specialty Solutions, which included business ownership for Dental, Vision, Stop Loss and Supplemental Health Benefits. Early in her career, Amie led business plan development, capital raising efforts, and strategy implementation for two start-up organizations in venture capital and software development. She established her career in financial services at Citigroup, gaining experience in International Markets and Global Securities.

Amie is a former entrepreneur and 20-year co-owner of an underground wine storage company located in Northern Connecticut serving connoisseurs and collectors across the world. She is an active volunteer with the March of Dimes and was the 2015 and 2016 Chair for the Greater Hartford chapter. In 2023, she was an Advisor to Sword Health, an AI-enabled digital and virtual physical therapy company.

Amie holds a Bachelor of Science in Finance from Babson College and a Master of Business Administration from the University of Connecticut. She resides in Connecticut with her two teenage children.

Follow [Amie](#) on LinkedIn.

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  company



Eric Wee, Pharm.D

Strategic Account Director
National Accounts



EMAIL

Eric.Wee@CVSHealth.com



PHONE NUMBER

Office: (559) 283-0117



LOCATION

San Diego, CA



Professional Biography

In his role as Strategic Account Director at CVS/Caremark, Eric Wee has overall responsibility for the satisfaction of large employer clients in his book which primarily consists of large national clients. Eric leads the assigned account team with the overall goal of client satisfaction through excellent service.

Eric has extensive experience in the PBM industry primarily focused on client facing roles. Eric started his career with CVS Health as a Clinical Advisor and transitioned into a Strategic Account Executive/Director owning the overall relationship between CVS Caremark and his clients. He leverages his clinical background along with his passion for data and analytics in being a key strategic advisor for his clients.

Eric earned his Doctorate of Pharmacy from the University of Pacific, California. He also holds a Bachelors degree in Chemistry from Fresno State University in California. Eric is a licensed pharmacist in the states of California and Texas currently based in San Diego, CA.

Jen Hagan

Director, Compliance and Regulatory Affairs
Meritain Health®

About

Jennifer is responsible for the performance of multiple high-functioning teams, including Core Compliance, Plan Documents, Client Contracts, Legal Affairs, Appeals and Business Assurance. She leads these teams as they support our clients in maintaining compliance with federal and state benefit related laws and regulations.

Jennifer is responsible for coordinating ongoing employee education and training on laws and regulations. Additionally, she oversees communication related to corporate privacy matters and development and delivery of informational communications to employers, informing them of government-mandated disclosures.

Prior to joining Meritain Health, Jennifer served as a paralegal for CareFirst BlueCross BlueShield in Baltimore Maryland, and government relations associate for UnitedHealthcare of the Mid-Atlantic.

Contact

Email: haganj1@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  **aetna®** company



Margie Mann

Head of Client Management Meritain Health®

About

Margie works closely with her teams to drive client-specific health strategies that positively impact the total cost of care. Her expertise helps ensure Meritain Health® delivers high-quality and personalized service to our diverse client and member demographics. This allows Meritain Health to provide superior client satisfaction outcomes.

Prior to her current role, Margie served as Meritain Health's regional president, executive vice president and general manager of the company's Amherst, New York headquarters. In these roles, Margie created and led the overall direction for service delivery to our clients and members.

Since joining the company in 1992, Margie has directed several critical areas of health benefits administration and management, including operations, prescription benefits management, stop loss, underwriting and cost management strategies. Margie has been involved in successful acquisition planning and integration for the company since the 1990s.

Margie and her family live in the Nashville, Tennessee area.

Contact

Phone: 1.716.319.5166

Email: margie.mann@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  **aetna** company

Megan McNamee

Senior Manager, MeriTrain
Meritain Health®

About

Megan serves as the manager of the Meritain Health® training department, consisting of core operational areas like customer service, claims and client advocates. She strives to use best in industry corporate training methods in operational training as well as in our business skills programs. In addition to using surveys and feedback loops with participants and business partners, Megan uses her experience and knowledge serving as a trainer in each of the core operational training programs to regularly identify program improvement measures.

Megan has been with Meritain Health since 2013. Prior to her current role, she was a learning consultant and senior trainer.

Megan attended Grand Valley State University where she received her degree in Public and Nonprofit Administration with a Community Health focus. Megan is from Lansing, Michigan.

Contact

Phone: 1.734.972.2028

Email: megan.mcnamee@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  **aetna** company



Melissa Elwood

Chief Operating Officer Meritain Health®

About

Melissa leads all business operations for Meritain Health. She is responsible for driving operational strategy, building a cost-effective operating model and ensuring a service experience that exceeds customer expectations. Melissa brings a deep passion for collaborating and building strong teams with a focus on enhancing the client and member experience.

Since 1997, Melissa has held key leadership roles within Meritain Health's Operations and Client Management areas. Most recently, she served as head of Client Management for Middle Market and National Accounts. Prior to that, she served as a regional president and national practice leader.

Melissa currently lives in Williamsville, NY with her husband and their two children. She is a graduate of the University of Buffalo and is a licensed Health Insurance Agent.

Contact

Phone: 1.716.424.3142

Email: melissa.elwood@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  **aetna®** company



Michael Ciarrocchi

Chief Market Development Officer Meritain Health®

About

In his role, Michael leads the Meritain Health® Local Market Development organization which serves employers and plan sponsors who seek customized benefit strategies. His team includes the sales, client management and product/strategy colleagues who serve this growing market. In collaboration with customers and consultants, the Meritain Health team seeks to assemble internal and external solutions to improve member health while reducing the total cost of care.

Michael joined the Meritain Health team in 2011. He has worked at Aetna® since 2000 in various capacities, including Meritain Health's Executive Director of Local Market Development, head of distribution and channel management, and head of Aetna Signature Administrators, Cofinity and regional marketing manager for the Southwest and Capitol regions. Prior to Aetna, Michael worked for a public health consultant and a pediatric hospital in the Washington, D.C. area.

Michael attended Loyola University in Maryland, where he earned graduate degrees in finance and management. Michael lives outside Hartford, CT.

Contact

Phone: 1.860.273.0350

Email: CiarrocchiM@aetna.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  **aetna** company



Mike Katlin

SVP, Operations
Meritain Health®

About

Mike oversees a multitude of functions including benefit review, member advocacy, client accounting, FSA/CDHP, PBM, stop loss, network operations and operational PMO. Outside of operations, Mike oversees the Meritain Health IT Utilization and PMO. He brings over 30 years of leadership, management and insurance experience to his role.

In his previous role as Vice President of Operations, Mike worked closely with the Great Lakes region Executive Client Relations team, as well as his national contemporaries, to ensure all clients and members received outstanding service and achieved maximum cost savings. Before joining Meritain Health in 2004, he was deputy CIO for the state of Michigan. Prior to that role, Mike worked with Allmerica Financial for 17 years.

Mike earned his bachelor's degree in business administration management from Lake Superior State University. He has also earned his Chartered Insurance Operations Professional (CIOP) designation.

Contact

Business Phone: 1.517.349.7012

Cell: 1.517.898.9403

Email: mike.katlin@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®
an  **aetna** company



Nicole Bennett

Director,
Network Strategy and
Healthcare Vertical
Meritain Health®

About

Nicole is responsible for developing and overseeing network strategy for Meritain Health. This includes, identifying new network product opportunities and total cost of care solutions that improves savings for our customers and members. She also looks at current network product offerings to ensure they're performing as intended.

Nicole has been part of our organization for over 15 years. She spent most of that time working with Aetna's affiliate businesses that offer flexible and customizable plan administration options. She began her career in the claims department before accepting opportunities that supported performance, network management, client management, communications and product management. She has a passion for diving into the details and coming up with creative solutions to customer requests.

Nicole currently resides in Upstate New York with her husband and three children. In her free time, she takes her kids to their sporting events or on weekend adventures. She also enjoys spending time with friends and family, fishing and reading a good book.

Contact

Phone: 1.518.852.8881

Email: bennett1@meritain.com

LinkedIn: <https://www.linkedin.com/in/nicole-bennett-29698841/>

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2024 Meritain Health, Inc.

Meritain Health®

an  **aetna** company



Patty Calanni

Account Director Meritain Health®

About

Patty consults strategic accounts with enterprise-wide access on communications, legal items, health care informatics and wellness resources. She handles client contract renewals and alignment with solution-based products and services.

Prior to joining Meritain Health®, Patty was an account executive at Northwest Insurance Services for 14 years. Before that, she was a human resources executive at American Locker Group, Inc. for 18 years. Patty's human resources background allows her to consult with her clients with a high level of appreciation for their responsibility.

Patty received her bachelor's degree in human resources from State University of New York, Empire State College and also has a Group Benefit Disability Specialist (GBDS) designation.

She is located in Las Vegas, NV and in her free time enjoys attending concerts.

Contact

Cell: 1.716.640.6374

Email: CalanniP@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2023 Meritain Health, Inc.

Meritain Health®
an  **aetna** company



Ryan Brookes

Director, Client Management
Meritain Health®

About

Ryan provides overall program management support for the National Accounts team. He works to ensure the efficient onboarding of new clients from the sales process through implementation and a successful transition to the Account Management team. Ryan actively monitors projects, escalating issues and possible risks, to ensure a smooth and accurate implementation process. Ryan's areas of expertise include, operations, account management and project development.

Prior to joining Meritain Health® in 2018, Ryan worked in the health care and manufacturing sectors, including time at Varian Medical Systems and Dart Container. He provided elevated support throughout the entire customer lifecycle.

Ryan attended Michigan State University, where he received his bachelor's degree in applied engineering sciences. He received his master's degree in business administration at the University of Michigan. Ryan has also received a Project Management Professional (PMP) certificate.

In his free time, Ryan enjoys spending time with his wife and two sons. Most weekends, Ryan can be found attending sporting events for his sons or enjoying the outdoors.

Contact

Mobile: 1.402.250.5860

Email: ryan.brookes@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.



Shelly Wines

Navigation Partners Relationship Manager, Meritain Health®

About

Shelly manages the operational relationship between Meritain Health® and our three main advocacy/navigation partners: Quantum Health, Included Health and Accolade. She works internally and with our partners to ensure a smooth operation for our clients and members. She has been working in the field for over seven years and is always looking for opportunities to improve processes for colleagues and partners.

Shelly joined Meritain Health in December 2015. She has over 15 years of leadership experience and brings an extensive knowledge and passion for the client experience. Shelly's intense focus on the client experience comes from her 16 years with The Walt Disney Company, where she held a variety of roles including human resources and leading multiple teams in sales, customer/client relations and more.

Shelly attended the University of Kansas and holds a degree in business administration. She is also a certified travel consultant (CTC designation).

Shelly resides in Georgia with her husband, Chris, and son, Henry. She's a dedicated Kansas Jayhawk basketball fan and jumps at any opportunity for a Disney Cruise.

Contact

Cell: 1.470.345.6936

Email: shelly.wines@meritain.com

Simple. Transparent. Versatile.

At Meritain Health, we're creating unrivaled connections.

©2023 Meritain Health, Inc.

Meritain Health®
an  **aetna** company